



LIMONEST, 29 NOVEMBER 2021

## INFORMATION ABOUT CYBER SECURITY INCIDENT

The LDLC Group (ticker: ALLDL) has detected a cyber security incident in its IT systems, which has resulted in an unauthorised access to company data. The incident has had no impact on the Group's business activities.

This incident is currently being analysed in detail by the Group's experts and security partners, who immediately took the necessary steps to strengthen existing protective measures, minimise any consequences and identify the origin of the incident.

These investigations are ongoing and, while some personal data were able to be read, in no case was any sensitive data relating to customers of the Group's internet merchant sites compromised.

The company is in contact with the governmental authorities and competent regulators, notably as regards the GDPR (General Data Protection Regulation).

## → GROUP OVERVIEW

The LDLC Group was one of the first to venture into online sales in 1997. As a specialist multi-brand retailer and a major online IT and high-tech equipment retailer, the LDLC Group targets individual customers (BtoC) as well as business customers (BtoB). It operates via 15 retail brands, has 7 ecommerce websites and close to 1,000 employees.

Winner of a number of customer service awards and widely recognised for the efficiency of its integrated logistics platforms, the Group is also developing an extensive chain of brand stores and franchises.

## Find all the information you need at www.groupe-ldlc.com

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